



NEWS RELEASE

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Call Center Established in Pend Oreille County to Address COVID-19 Concerns

Pend Oreille County has opened a Call Center to help handle the needs of Pend Oreille County residents with questions and concerns surrounding COVID-19. These are stressful times and the Call Center is being established to centralize and make information accessible to Pend Oreille County residents. At this time no confirmed cases have been identified in Pend Oreille County, but we realize citizens may still have questions. If any COVID-19 cases are confirmed in Pend Oreille County, please do not call the Call Center trying to find out who the individuals are, where they are located or any information concerning their individual cases; we do not have that information available for distribution. The Call Center is an effort to centralize information for the public concerning: what County Offices are open, where there is testing, where resources and assistance can be found.

The Call Center number is 509 447-1988 or questions can be emailed to: EOC@pendoreille.org The Call Center hours of operation will be Monday through Friday 9am to 3pm. This Call Center is not to replace our Dispatch Center and is not for Emergencies. All Emergencies should still be directed to 911. The purpose of the Call Center is to have timely, accurate information available to the public.

This is an excellent time for you to sign up to receive our emergency notifications for Pend Oreille County. Register now and learn more at www.nixle.com or text your zip code to 888777.

You can also find information by following the Pend Oreille County Sheriff's Office and Emergency Management Facebook Pages.

Pend Oreille County remains dedicated to doing everything we can to help all of us get through this stressful situation. A County is only as strong as the citizens who live and work here. We are all in this together and will get through this together.